

Edwin M. Lee | Mayor

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Cheryl Brinkman | Director

Malcolm Heinicke | Director

Bruce Oka | Director

Joél Ramos | Director

Nathaniel P. Ford Sr. | Executive Director/CEO

June 15, 2011

Dear Colleague:

Over the course of the past five years, under the leadership of Exec. Director/CEO Nathaniel Ford, the SFMTA has made great strides towards achieving its goals. While there have been many achievements since 2006, I would like to mention just a few:

- Completed the T-Third Line and began work on the Central Subway
- Completed the first review of Muni's route structure in over 30 years
- Approved a bicycle plan that will enhance bicycles as a viable alternative to cars
- Balanced multiple budgets in difficult economic conditions while minimizing the impact on our customers and
- Incorporated taxicabs as an important contributor to our transportation system in San Francisco

Over this time, I have been privileged to work side by side with Mr. Ford, first, as a member of the SFMTA Board of Directors and currently as Chairman. I have seen the care and commitment he has had for the SFMTA and I have enormous admiration for him.

I am writing to you today to let you know that as of June 30, 2011, Mr. Ford will be leaving the SFMTA. After much deliberation between Mr. Ford and the Board, we have mutually concluded that it is time for a change.

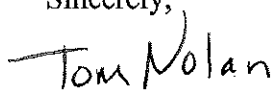
As you all know, the SFMTA is unlike any other agency in the United States. We have a complexity of modes that includes public transportation, pedestrians, bikes, taxis and cars. Each of these modes has highly motivated and engaged constituents and balancing these varied interests. Heading an agency of the size and complexity as the SFMTA is no easy task and I applaud the dedication and commitment that Mr. Ford has brought to his job especially so given the challenges we faced in such a severe economic downturn.

Throughout Mr. Ford's tenure here, I have watched him talk with local, regional, state and federal officials and tell an effective and compelling story about the work that is being done here at the SFMTA. He has always been a strong, compassionate and persuasive advocate for the often groundbreaking work that we do.

The SFMTA Board recognizes that this will be a time of transition but please know that we are in the process of finding a qualified successor and we will move swiftly to ensure as seamless a transition as possible. We know that change can be unsettling but we know well the resiliency of this team of dedicated professionals and as we stay focused on our collective goal of providing excellent service to the public, we will continue to move forward.

On behalf of the entire Board of Directors, we recognize and appreciate Mr. Ford's work over the years as well as that of staff. We wish him all the best. I am truly proud to be part of this fine organization and to work side by side with you.

Sincerely,

A handwritten signature in black ink that reads "Tom Nolan". The signature is written in a cursive style with a prominent horizontal stroke at the beginning of the word "Tom".

Tom Nolan

Chairman, SFMTA Board of Directors