OFFICE OF THE MAYOR SAN FRANCISCO



LONDON N. BREED MAYOR

Mr. Ed Reskin Executive Director, SFMTA 1 South Van Ness Ave. San Francisco, CA 94103

August 20, 2018

Dear Director Reiskin:

In the weeks since I took the mayoral oath of office, a number of challenges have come to light related to the SFMTA and Muni service. Perhaps most significant are service reductions that should have been anticipated and mitigated. But I am also seriously concerned about the lack of background checks performed on major construction contractors and an opaque process to select scooter pilot permit recipients.

The transit system is the connective tissue of our vibrant City. Without a dependable bus and rail system, people will choose private cars. This undermines our climate and sustainability goals and exacerbates our congestion issues.

I have communicated to the SFMTA Board of Directors that I want to see significant improvements in Muni service, and in fact, in all facets of the SFMTA. Projects such as the Central Subway and Twin Peaks Tunnel repairs need to be delivered on time and within budget. Streetscape improvements must be coordinated with other public works projects. Bicycle safety projects must be delivered faster.

But at the bottom line, Muni must be more dependable. Diminished Muni service forces people to make less sustainable trip choices and erodes confidence in City government. The SFMTA's budget grew by \$60 million last year, so I expect that conditions will improve in the very near-term future.

To hold the SFMTA accountable, I will be tracking the Controller's Transportation City Scorecards. The Controller monitors twelve metrics, from on-time performance to traffic congestion, and I expect to see improvement across the board.

On behalf of Muni's millions of riders, we need to deliver better, more reliable and consistent service.

Sincerely,

London N. Breed Mayor, City & County of San Francisco